



Wholesale Price List

November 2025



Gigaclear Wholesale Price List

Version: Nov-2025

Gigaclear Wholesale Pricelist effective November 2025

- Gigaclear Wholesale Pricelist effective November 2025
- Valid from: **17/11/2025** until superseded
- Published November 2025
- Last Update November 2025
- Note: Gigaclear has removed the NNI port costs and replaced with a minimum monthly service charge, offset against service subscriptions for all Wholesale Partners joining from January 2020
- Please enquire to discuss provision of these or any other non-standard services and speeds >1Gbps. Availability dependent on local network architecture and service requirements.

Gigaclear Wholesale Reference Offer

Gigaclear Wholesale products are available on our network. Once RSP's are onboarded, regular updates will be provided on premise and passive infrastructure availability by our Wholesale team. Gigaclear's Wholesale Access Agreement is issued to RSP's as part of the onboarding process. All products and prices will be benchmarked on an annual basis All prices quoted are monthly costs exclusive of and subject to VAT

Non-Standard Installations – Gigaclear will notify the RSP of any additional charges prior to installation following a survey. Early Termination – Should an RSP wish to terminate within the minimum term, Early Termination Charges will apply (respective monthly charge multiplied by length of term remaining).



Gigaclear Monthly Service Cost

WLSL010G	Minimum monthly service charge, includes 10 Gbps NNI Port (Equinix LD7 OR Docklands THN2) Does not include the Cross Connect Charge	Term: 12 Months	500 /monthly	This is the minimum monthly charge for access to the Gigaclear wholesale service. Service subscription costs will be offset against this charge.

*All prices are excluding VAT

Gigaclear Wholesale Revenue Volume Rebate

Gigaclear will provide a rebate percentage* based on the net wholesale Subscription Charges paid to Gigaclear upon a Partner meeting the respective rebate amount criteria targets listed below. The rebate is calculated in arrears on a quarterly calendar basis and will be applied as a credit to the Partner's next invoice. At the end of each calendar quarter, Gigaclear will only notify the Partner when a rebate is due.

Rebate Type	Rebate Amount	Rebate Criteria
Level 1	5%	Nett Subscription Revenue paid to Gigaclear meets or exceeds £15k in the previous calendar quarter
Level 2	7.50%	Nett Subscription Revenue paid to Gigaclear meets or exceeds £30k in the previous calendar quarter

Wholesale partners must be on a valid, current contract and not more than 30 days in arrears to Gigaclear



Gigaclear Wholesale Residential Broadband Services

Type	Service ID	Service Name	Description	Activation Fee	Monthly Subscription	Contract Length	Standard Installation (See Installation Guide)	3 Working Days Maintenance Response [Silver WSLA01]
Residential	WFF2	Wholesale Full Fibre 200	Maximum of 200Mbps Downloads & Uploads	£15	£25.00	12 Months	£214*	Included
Residential	WFF4	Wholesale Full Fibre 400	Maximum of 400Mbps Downloads & Uploads	£15	£27.00	12 Months	£214*	Included
Residential	WFF6	Wholesale Full Fibre 600	Maximum of 600Mbps Downloads & Uploads	£15	£29.00	12 Months	£214*	Included
Residential	WFF1G	Wholesale Full Fibre 1G	Maximum of 1000Mbps Downloads & Uploads	£15	£35.00	12 Months	£214*	Included

*All prices are excluding VAT

Discounted to £0 for up to 100M when meeting standard installation criteria per the Installation Guide
Wholesale_Partner_Installation_Guide

These products cannot be sold to Businesses.



Gigaclear Wholesale Business Broadband Services

Type	Service ID	Service Name	Description	Activation Fee	Monthly Subscription	Contract Length	Standard Installation (See Installation Guide)	3 Working Days Maintenance Response [Silver WSLA01]
Business	WB50	Wholesale Business 50/50 Unlimited	Maximum of 50Mbps Downloads & Uploads	£83.33	£32.00	12 Months		£143
Business	WB200	Wholesale Business 200/200 Unlimited	Maximum of 200Mbps Downloads & Uploads	£83.33	£55.00	12 Months		£143
Business	WB300	Wholesale Business 300/300 Unlimited	Maximum of 300Mbps Downloads & Uploads	£83.33	£75.00	12 Months		£143
Business	WB500	Wholesale Business 500/500 Unlimited	Maximum of 500Mbps Downloads & Uploads	£83.33	£115.00	12 Months		£143
Business	WB1000	Wholesale Business 1000/1000 Unlimited	Maximum of 1000Mbps Downloads & Uploads	£83.33	£150.00	12 Months		£143

*All prices are excluding VAT

*Discounted to £0 for up to 100M when meeting standard installation criteria per the Installation GuideWholesale_Partner_Installation_Guide



Gigaclear Dark Fibre (Passive) Services Passive Fibre/Duct Services (Only available in BDUK subsidised cabinet areas)

Service ID	Description	Net Survey Cost (One Off)	Net Installation Cost (One Off)	Net Rental Cost	Contract Term	Standard SLA (Silver, WSLA01)	Enhanced SLA (Gold, WSLA10) Monthly Cost	Enhanced SLA (Platinum, WSLA30) Monthly Cost
GIGPIA	Preparation of Response to Passive Asset Request (per request)	£450						
GIGDFR	Dark Fibre Access Tail Residential (from Gigaclear cabinet splice pit to Property passive connection point)	-	£200	£30	12 Months	Included	£75	N/A
GIGDFB	Dark Fibre Access Tail Business (from Gigaclear cabinet splice pit to Property passive connection point)	-	£200	£40	12 Months	Included	£75	N/A
GIGDAN	Duct Access (Rental of a 4mm internal diameter sub duct within the Gigaclear cabinet to cabinet duct)	£400	Subject to survey	£40 minimum and £0.25p per metre per annum	24 Months	Included	£75	N/A
GIGDFA	Dark Fibre Access (Typical 20 year IRU contract on Cabinet - Cabinet links, Other terms subject to agreement)	£400	Subject to survey (plus £3.99/m IRU)	N/A (Maintenance Only)	Std 20 Years	Included	£75	£143

*All prices are excluding VAT

In relation to the subsidised build, Gigaclear does not utilise pole infrastructure with the exception of Openreach PIA infrastructure.



Gigaclear Cabinet Access Service (Only available in BDUK subsidised cabinet areas)

Service ID	Description	Net Survey Cost (One Off)	Net Installation Cost (One Off)	Net Rental Cost	Contract Term	Standard SLA (Silver, WSLA01)	Enhanced SLA (Gold, WSLA10) Monthly Cost	Enhanced SLA (Platinum, WSLA30) Monthly Cost
GIG1U	1U Gigaclear Cabinet Space (existing cabinet) as per description in Cabinet Access Documentation (https://www.gigaclear.com/information-current-partners)	£400	£500/hr onsite	£45.83	5 Years	Included	£75	£143
GIGCAB	Adjacent Cabinet as per description detailed above	£400	£500/hr onsite	£237.50	5 Years	Included	£75	£143
GIGPWR	Cabinet Power Per Access Seeker, per year	N/A	£1,000	£70.83	5 Years	Included	N/A (as Cabinet/Space SLA)	N/A (as Cabinet/Space SLA)
GIGBBU	Cabinet Battery Backup and Regulator/Rectifier (per Access Seeker)	£400 (if ordered separately from cab space)	£1,000	£25	5 Years	Included	N/A (as Cabinet/Space SLA)	N/A (as Cabinet/Space SLA)

*All prices are excluding VAT

In relation to the subsidised build, Gigaclear does not utilise pole infrastructure with the exception of Openreach PIA infrastructure.



Gigaclear Wholesale Installation Services

Customer Type	Service ID	Length	Description	Net Price (One-Off)	Notes
Business & Residential	R-Band-S	Up to 100m (see below)	Standard Installation		Discounted to £0 for orders that comply with Standard Installation Guidance https://gigaclear.com/information-current-partners)
Business & Residential	R-Band-D	100m+	Non-Standard Installation	Subject to quote	
Any	W-WIIK	5-25m	Supply and Fit Internal White (thin) Micro Fibre cable kit to extend location of NTE (as part of Installation job) (5M to 25M inclusive)	£99	
Any	W-SE-TRP	-	Post installation NTE relocation	Subject to quote	
Any	W-ST-SVY	-	Site Survey	Subject to quote	

*All prices are excluding VAT



Gigaclear Engineering Callout Costs

Description	Net Price	Notes
Gigaclear Engineering Support On-Site (minimum callout charge where Partner requests support and fault is not with Gigaclear)	£500	Fixed
Civils Call out on site (incl Travel Time where partner requests support and fault is not with Gigaclear)	£200	Per Incident
Gigaclear Engineering Support On-Site (includes travel time where Partner requests support and fault is not with Gigaclear) - Per Engineer	£150	Hourly (Per Engineer)

*All prices are excluding VAT

Gigaclear Early Termination Charges (ETC)

As a Wholesale Partner, Broadband services provided by us are for a minimum term defined in this pricelist for each service, the term starting from the service Activation Date. This term is the length of time that you commit to retaining and paying for the service. If you decide to end a service with us during the minimum term period, Early Termination Charges may apply. This is because you will be ending the contract with us early. The Early Termination Charges will not be more than the charges you would have paid for the services for the remainder of the minimum term period and will include VAT for the remaining period. Early Termination charge is based on the monthly subscription cost x the number of months remaining under the subscription Early Termination Charges apply after 1 months' notice has been provided by you. So, for example, if you wish to cancel with 6 months of the minimum term remaining, you will need to provide us with 1 months' notice, during which you will retain (and continue to pay for) the services after which you will pay Early Termination Charges equivalent to the remaining 5 months.

Exceptions to this ETC: 1/ Where the end residential customer is vacating the property and moving to a property that is not on the Gigaclear network, no ETC will be payable, but we may require evidence of the move. 2/ If the end customer is moving to another property on the Gigaclear network and takes up the same or a higher value service within 1 month of leaving the previous property, no ETC will be payable, however, the service contract period will be restarted.



Gigaclear Wholesale Services SLA Definition

Service Level	SLA Service ID	Applicable Services (check individual services for included standard SLA)	Target Response Time	Target Restoration Time
Platinum	WSLA30	EAD Internet, Business Enhanced, Passive Enhanced	4 Hours	24 Hours
Gold	WSLA10	Business, Passive Enhanced	1 Business Day	1 Business Day
Silver	WSLA01	Residential, Passive	1 Business Day	3 Working Days