



# **Statement of Requirement for Additional Wholesale Services**

## Version History

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Version	Date	Notes	Author	Reviewer
1.0	19/03/2018	Initial Draft	Adrian Wooster	Joe Frost
1.1	19/04/2018	Reviewed – Add current model	Joe Frost	
1.2	07/08/2025	Updated document presentation	Bernice Hill	Jamie Flint

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1.

Statement of Requirements

<b>1. Background to the request</b>
High level requirements
<b>2. Requirements Objectives &amp; Scope</b>
Detailed requirements – Product Services Location Scale Timing
<b>Project Outputs &amp; Deliverables</b>
Requested solution detail System/Process Change Analysis Timings
<b>Project Timescales</b>
Initial draft proposal typically 30 days from agreed SoR
<b>Budget</b>
Development of SoR outputs is No Cost
<b>Further project related information</b>
Key Contacts References Business Case Owner Gigaclear/Access Seeker

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## 2.

### For information – Gigaclear Wholesale Model

Gigaclear builds open access, point to point Gigabit Ethernet networks in rural areas. Gigaclear offers a set of Ethernet and Dark fibre products to alternate access seekers at wholesale rates with several connection options.

Active Ethernet wholesale products are carried at L2 across the Gigaclear network (using QinQ) to one of two Wholesale NNI locations.

Wholesale partners can place, modify, cease orders using the Gigaclear wholesale portal or via the Gigaclear wholesale API.

The wholesale prices published are inclusive, there are no transit/data charges across the Gigaclear network.

Please see current pricelist [Information For Current Partners](#)

Gigaclear Wholesale Ethernet Product Specification: NNI connectivity is currently available from the following Gigaclear Data Centre locations:

- Telehouse North 2, London
- Equinix LD7, Slough

When ordering the active Ethernet circuits, you should ensure that an adequate MTU is available. An MTU of 1600 is a minimum you should configure on your NNI interface and an MTU of 2000 is recommended to cater for some of the features offered over a Wholesale Ethernet NNI with Gigaclear.

Gigaclear is willing to investigate any reasonable request for alternative products, operational procedures and connectivity. These discussions will give due relevance to Gigaclear's current network and OSS architectures.

#### **Passive Services**

As part of the subsidised build across the NBS contracts and also GIS, Gigaclear is legally obliged to offer the passive services which are also referenced in the pricing document.

Please see current pricelist.

Passive services can be ordered using the Gigaclear Wholesale Portal <https://wholesale.gigaclear.com/login>

Gigaclear is willing to investigate any reasonable request for alternative products, operational procedures, and connectivity. These discussions will give due relevance to Gigaclear's current network and OSS architectures.

For alternative passive services that may be required, please complete section 1 & 2 of the Statement of Requirements form above and send to [wholesale@gigaclear.com](mailto:wholesale@gigaclear.com)

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3.

Project Status

Stage	Stage Description	Current Status	Gigaclear Accept	3 <sup>rd</sup> Party Accept
1	Define Products and Mandatory functionality			
2	Lock down products/functionality			
3	Pricing/Volume Proposal			
4	Pricing/Volume Negotiation			
5	Project Conclusion (implementation timescales)			